

## Some of Our Services

- Network Design, Setup, Implementation and Maintenance for Small & Medium Size Businesses. (Setup of Company Domain, Desktops and Laptop PC's, Print / File / and Email Servers, Routers, Switches, Network Cabling, Racks, Patch Panel, Server and Desktop Rollouts, etc).
- Windows and Linux Workstation & Server Installations, Upgrades, and maintenance.
- Computer & Network Monitoring Services.
- On Site & remote Network Administration and Computer Technical Support Services. (Active Directory, DHCP, DNS, TCP/IP, FTP, Drive Mappings, File & Folder Sharing and Security, Printing, etc).
- Security Setup for Wired and Wireless Internet.
- Remote Desktop Setup and Support.
- On and Offsite Data Backup and Disaster Recovery Plans.
- Company-Wide Anti-virus and Anti-spam Solutions (Norton Endpoint Protection Server (NEP); McAfee; The Shield Deluxe Antivirus & Antispyware; Webroot Antivirus with Antispyware 6.0; etc).
- Software and Hardware Sales. (New and Refurbished Equipment).
- Desktop & Laptop System Upgrades (Memory, Hard Drives, Power Supplies, CPUs, Peripheral Devices, etc),
- Hardware Repair and Trouble-shooting (Printer issues; Desktops; Laptops; Network Cabling; Switches; Routers, etc)
- DSL, Cable and Other High Speed Internet Connectivity Support.
- E-mail Trouble-Shooting & Support (MS Exchange 2003 Server, Outlook Express, MS Outlook, etc)
- Software Installation, Setup and Support for Windows 98/2000/XP/2003/Vista/Server 2003/2008, Exchange Server 2003/2007, Office Suite 97-2007, Adobe, Simply Accounting; etc)
- Company Web Site Design, Implementation & hosting.

"We are highly qualified providers of quality and affordable computer and networking services for any size business, home office or organization."

"We are your *"One Stop Shop"* for your business computers, network hardware and software needs."



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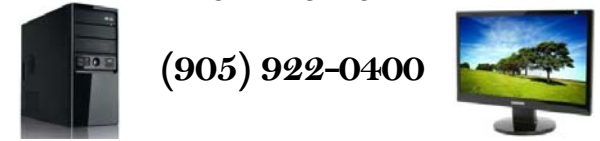
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Proud Member of ...



**"LET US BRING YOUR COMPUTERS AND NETWORK BACK TO LIFE!"**



**(905) 922-0400**

- Quality computer repair and network support services at very affordable prices for small and medium size businesses, home Offices and residential home users.
- Qualified computer and network consultants and technicians.
- Onsite, weekend, weekday & after hours computer & network support services.
- Servicing the Durham and Toronto area (Toronto, Pickering, Ajax, Whitby, Oshawa and surrounding area).
- Customized client rates according to business type and size.

*We sell, install & offer technical support services for these software products...and much more...*



## WHO ARE WE?

- In business since 1999.
- Providing quality computer & networking technical support services at very low competitive prices.
- We support the family of Microsoft products including Microsoft's operating Systems NT/XP/Vista/Win 7 & server operating systems NT/2000/ 2003/2008 Server, Exchange 2003/ 2007 Server, Small Business server 2003/2008, etc.
- We can install, configure and support LINUX OS (Ubuntu, Red Hat, Kubuntu, Knoppix, Fedora, etc).
- 14 years of hands-on computer repair experience. 10 years of LAN/WAN networking experience.
- We service small to medium size businesses, home offices, charitable organizations & residential home computer users.

## WHAT WE CAN OFFER YOU?

### SERVICES FOR CUSTOMERS

**1 . Network Consulting:** Not sure what your company's technology needs are or what the next step is for your network? Contact us and we will take you through the entire process step by step and supply a detailed report.

**2 . Network Setup & Implementation:** We can setup a full domain structured network according to your company's specific needs and budget, complete with domain, servers, email, web site, printing, etc.

**3 . Home wired & wireless router setup:** We can setup a secure home network with a wireless connection for any PC that you want to have access to the internet.

**4 . Maintenance, Repair and Upgrades:** We ensure that your business and home computers are always working properly with timely repairs and upgrades.

**5 . Backup Procedures and Disaster Recovery Plan:** Let us setup your backup system and plan your disaster recovery procedure. We can setup automatic or manual backup procedures for all your data and transfer it to reliable tape drives, CD or DVD media or external hard drives that you can protect and secure off site.

**6 . Hardware & Software Purchases (New and Used):** Avoid the purchasing headaches using multiple vendors! We can provide you with the necessary hardware & software you need for your computers and network. We can provide quality new and used equipment to help cut cost and still provide you with reliable computers and a secure computer and network setup. We sell many different brand names such as Dell, HP/Compaq, IBM/Lenovo, and Toshiba.

**7 . Proactive Computer and Network Administration:** Don't wait for a disaster to happen before you act. Let us be a part of proactive and ongoing management and monitoring of your network and computers. We can increase your productivity and decrease your downtime by using our Regular Computer and Network Maintenance Plans and our Network Monitoring Services.

**8 . Network Monitoring:** Let us monitor your network so you will be aware ahead of time of your potential critical problems before they happen. We can monitor your network and PCs at all times and let you know when they require service or if there is a hardware problem.

**9 . Documentation:** We provide our clients with detailed documentation on every service call using our "Service Report Forms". Our technicians will record all details on all projects and problems we troubleshoot and repair for your business network or home computer.

## AFFORDABILITY!

### YES! YOU CAN AFFORD US!

We believe we can offer our business clients and home PC users the best competitive rates out there for this type of service. Compared to most I.T. servicing companies we cut our clients cost in half. Try our services and see! Your goal is our goal. We will help you stay within your budget. Call us and get your free quote today.

### RATES AND PRICING

Please call us for our service rates and product pricing. We offer our services & products on both contract and hourly basis. Each client is different to us, with different technology needs. By calling us directly we can better understand your service requirements so that you get the best price possible for your company or organization.

- Simple client service agreements are used to ensure that we deliver the services we said we would deliver.
- Special rates are offered per client contract. Signed up with us and we will ensure you an even better rate than you would expect.
- Very special rates on both new and used hardware and software.
- Special service rates for home offices clients and Residential customers. Please call us for more details.



Call (905) 922 - 0400



We take Debit, Visa, Master Card, & Cheque

